ISSUE 24

QUARTER 3-2025/26

WATERWORX

The official newsletter of Magalies Water



IN THIS ISSUE:

Magalies Water Sites Officially Declared National Key Points

Executive Management Strategy Session: A Moment Of Reflection

Far West Region Hosts Second Quarter CE's Staff Information Session in Mahikeng

Magalies Water Board Delegation Engages Waterberg District Municipality

Magalies Water's Raw Water Pump Upgrade Project Completed and Launched

Water and Sanitation Deputy Minister Seitlholo Conducts Oversight Visit To Dryharts

FROM THE DESK OF THE CEO

The third quarter of the 2025/26 financial year is truly one that demonstrates Magalies Water's commitment to improved water services within our area of operation. Having completed that raw water pump station upgrade project, which was launched by the Minister of Water and Sanitation, the project heralded a new era for the entity's attempt to systematically deal with the impact of high-water demand in the Bojanala region – a challenge that is well known.



Mr. Ofentse Nthutang
Chief Executive

The project design has also ensured that the system is operated efficiently while addressing the issue of redundancies within our infrastructure, which from time to time posed serious challenges during unplanned maintenance works as well as during service interruptions. We thank the Minister, leaders of both provincial and local governments in North West and Limpopo, for their support during the launch of this very critical project. Be that as it may, much work now remains, to ensure that Vaalkop Water Treatment Plant's expansion is realized in order for it to align materially with the Bulk Water and Sanitation Master Plan that has identified a blue-print of key infrastructural developments and interventions that are geared at ensuring that Magalies Water's areas of supply remains water secure.

The institution registered an eighty-one (81) percentile performance, which is an improvement of four (4) percent from the previous quarter. This is still below the performance hallmark of above ninety (90) percent which Magalies Water has been known for since 2020/21 financial year. It demonstrates the amount of extra effort that is still required, in order for us to return to our glory days. There still exists room for improvement in this regard, as in this quarter we experienced a non-achievement of around four (4) Key Performance Indicators (KPI's) as captured in the Share Holder Compact. If Magalies Water intends to compete among the high-ranked water boards in the country there needs to be consistent performance, which will be sustained by consistency insofar as percentile outlooks are concerned. It remains a concern that since beginning of this financial year to date, we have been experiencing and downward trajectorial performance.

We are happy to report that the performance appraisals of the workforce have been successfully concluded in line with all the internal approval processes. I wish to thank each and every employee that has participated and complied with the process. Furthermore, I wish to congratulate those who have qualified for the performance bonuses, which will be paid at the end of May 2026 this is Magalies Water's long-standing commitment to rewarding hard work. To those that may not qualify for these bonuses, may this be a motivation to work harder in order to stand a better chance at qualifying in the next financial year.

FROM THE DESK OF THE CEO

We are also satisfied that the Scientific Services team, that is leading efforts in remediating the Crocodile West Catchment, has performed very well, notwithstanding the challenges that come with the complexity of managing a catchment that is characterized by upstream pollution. While we cannot completely ensure that the invasive species are permanently removed our primary task is to ensure that the Hartbeespoort Dam remains accessible and useable for eco-tourism purposes as has been the case.

The contract extension by the Department of Water and Sanitation for Magalies Water to continue as the Implementing Agent (IA) is testament to the evidence-based interventions that we have employed that have been able to slow down the negative effects of decades-long pollution from upstream activities. Working with the Department and other role players, we are still confident that in the long term we will reach unprecedented levels of success for the betterment of the communities along the catchment.

As part of National Water Month, Magalies Water together with the Department of Water and Sanitation and Moretele Local Municipality, launched various infrastructure, including a pump station, a 1.2Ml elevated water tank as well as reservoirs that will benefit several villages within Moretele Local Municipality. This infrastructure is part of the greater Moretele South Far West Bulk Water Supply Pipeline project being implemented by Magalies Water for the municipality. As part of the project, four bulk pipelines and a 25Ml command reservoir at Dilopye were constructed to ensure adequate storage and reliable supply. All bulk pipelines and the Dilopye Reservoir have now been completed, including the Moretele South and Far West pipeline which connects the reservoir at the Far West systems.

In conclusion I would like to extend my appreciation to all members of the extended management team from all of Magalies Water's four regions, who played a pivotal role in the review of the strategy of the organisation. Without your first-hand experience and expertise, we would not have achieved what we have. As we prepare for the upcoming financial year, let us all remember that for Magalies Water to achieve its set objectives, we all have to play our part from our different vantage points.

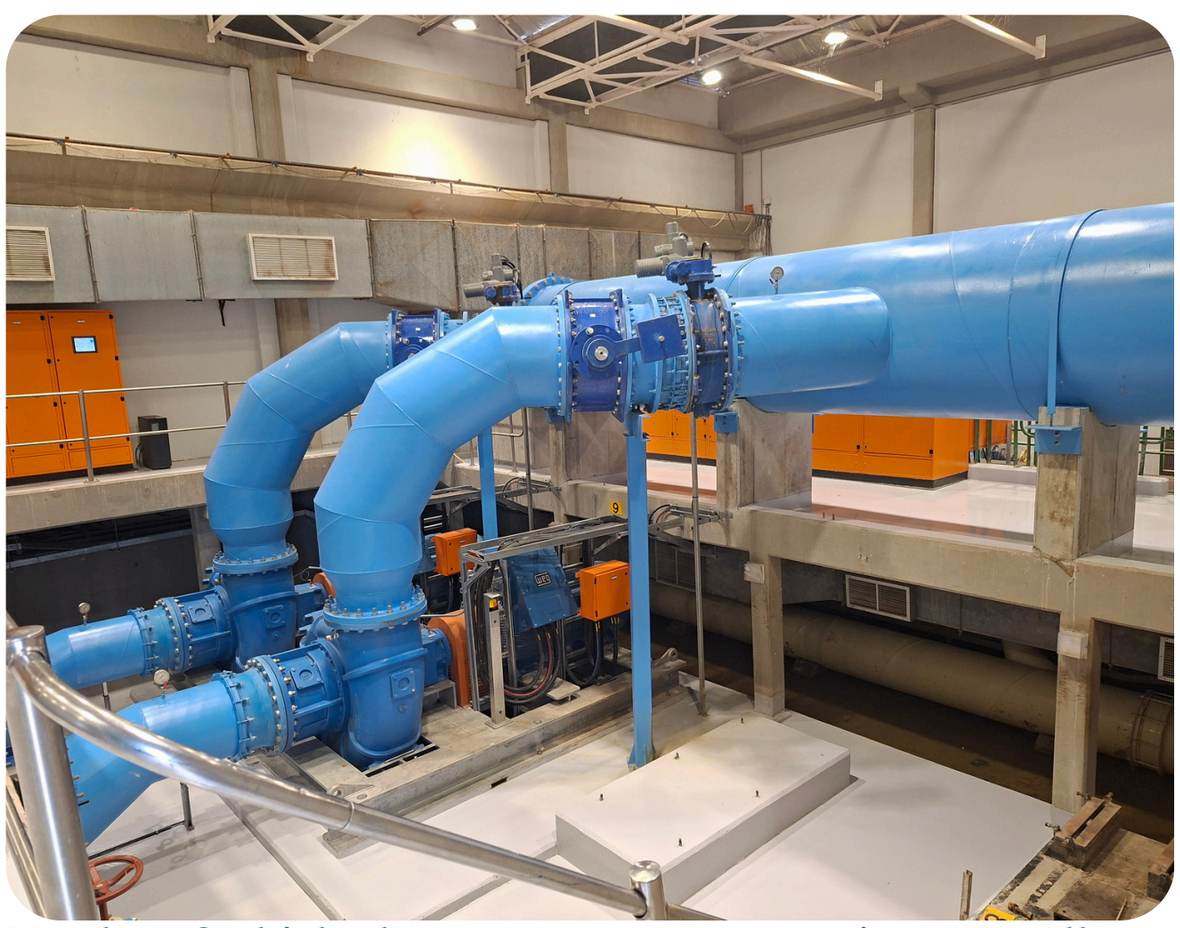


MINISTER MAJODINA ON A TWO-DAY WORKING VISIT TO NORTH WEST PROVINCE

The Minister of Water and Sanitation, Pemmy Majodina undertook a two-day working visit to North West Province with a specific focus on launching the completed project that was aimed at improving pumping efficiency at Magalies Water's Vaalkop Water Treatment Plant as well as launching a completed bulk pipeline between Vaalkop Water Treatment and Bethanie village.

The first day of the visit to the province, also included political leaders of Limpopo provincial government represented by MEC for Cooperative Governance and Traditional Affairs Basikopo Makamu and Waterberg District Mayors. Also in attendance was the MEC for Cooperative Governance and Tradional Affairs in North West Gaoge Molapisi and mayors of local municipalities from Bojanala District.

The Minister was also accompanied by Deputy Minister David Mahlobo, who led the formal part of the programme which included a community engagement, with community representatives from Rustenburg, Moses Kotane and Thabazimbi local municipalities. The Plant has undergone an upgrade on its Raw Water Pump Station in response to the increasing water demand in the North West and Limpopo Provinces. The project was structured into two distinct phases, which upon completion will result in higher volumes of abstraction in order to meet the growing water demand in the region.



Newly refurbished Raw Water Pump Station at Vaalkop Water Treatment Plant

Phase 1 was focused on upgrading the Raw Water Pump Station to expand its capacity from 270 ML/day to 360 ML/day. This phase included the installation of 4 pump sets, and a centralised inlet works system designed to enable the pump sets to supply all four treatment plants effectively. Phase 2 involved enhancing the Potable Water Treatment capacity, also increasing from 270 ML/day to 360 ML/day.



Minister Majodina unveils a plague marking the completed the bulk pipeline project in Bethanie alongside Kgosi Mamogale

Minister Majodina wrapped up her visit to the North West Province by handing over the Bethanie/Modikwe Pipeline Upgrade Project in Bethanie, Bojanala Platinum District Municipality. The Minister lauded Glencore Rhovan mine, in what she describes as a shining example of public-private partnership in ensuring that government achives its goal of univeral access to potable water especially to communities that had previously struggled to access water services.

Those in attendance on day-two of the visit included Magalies Water Board Chairperson: Dr Lydia Sebego, Kgosi Ramokoka, Kgosi Mabalane representing NW House of Traditional and Khoisan Leaders, Kgosi Mamogale of Bakwena Ba Mogopa as well as representatives of Glencore and Rhovan Mine, which has mining operations in the area and also pledged financial contributions to the bulk pipeline project.



Sitting Left-to-Right: Magalies Water Chief Executive - Mr. Ofentse Nthutang, Water and Sanitation (North West Provincial Head Mr. Luxolo Mditshane and Magalies Water Board Chairperson Dr. Lydia Sebego



Hello! my name is Rametsi your Water Hero. Report any acts of vandalism, theft or even encroachment, as this may hinder water supply. It is our combined responsibility.

Email: info@magalieswater.co.za , customerservices@magalieswater.co.za
Customer Care Line: 0860 000 720
Whatsapp Number: 083 744 3971

In her address, Minister Majodina applauded the completion of the project and how it will alleviate water demand and supply pressure to the communities being supplied from the system. Minister Majodina also condemned water mafias who damage water infrastructure to ensure that they get water tankering tenders. She urged the mining sector to enhance water security by using it sparingly and sharing it with their surrounding communities. The Minister continued “utlimately it is everyones responsibility to ensure that when infrastructure has been laid-out, and is operational that no room for vandalism exists, in order to prevent continued depency on tankers and other so-called short relief measures, that should not be there when infrastrucre is in place and operates” she concluded.

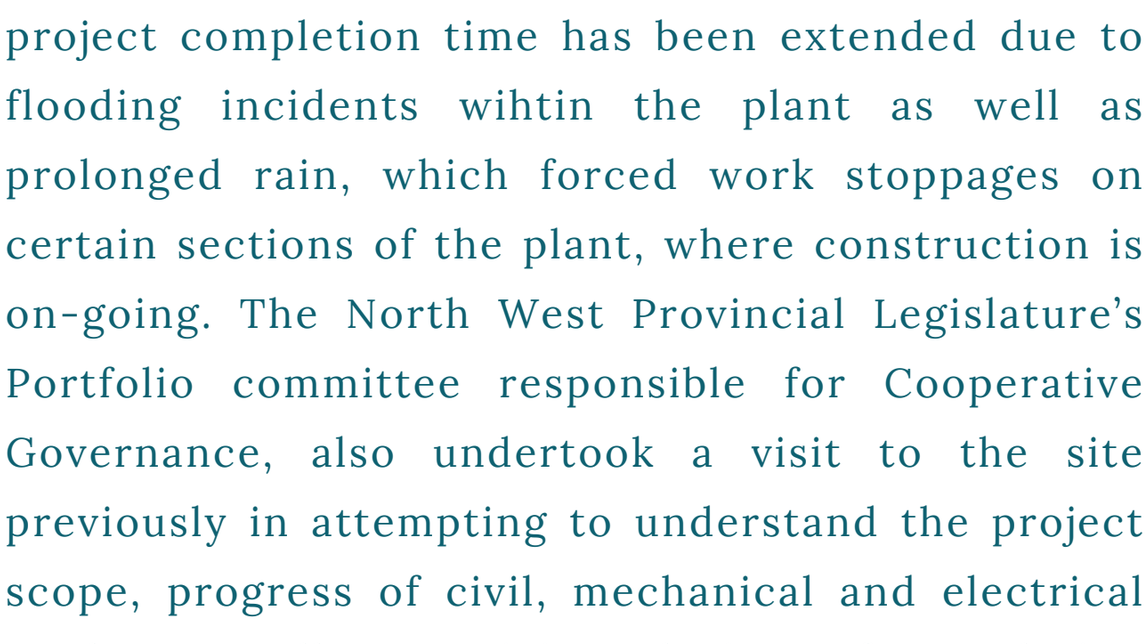
DEPUTY MINISTER SEITLHOLO CONDUCTS OVERSIGHT VISIT TO DRYHARTS OVER WATER SUPPLY CHALLENGES

The Deputy Minister of Water and Sanitation Sello Seitlholo conducted an oversight visit to Dryharts in the Greater Taung Local Municipality under Dr Ruth Segomotsi Mompati District. The visit followed demonstrations by the community due to water supply interruptions in their area. Numerous villages within Greater Taung municipal jurisdiction have raised concerns regarding the level of water services in the region, which are long-standing and pre-date the appointment of Magalies Water as Dr. Ruth Segomotsi Mompati District Municipality’s appointed service provider for operation and maintenance of its bulk water infrastructure. The recent water supply challenges arose out of the recent upgrade project which affected Pudimoe’s water treatment plant’s upgrade and refurbishment project, which saw decommissioning of one of the modules supplying both Pudimoe and surrounding areas as well as areas around Naledi Local Municipality.



Left - Mr. Itumeleng Mosala (Chairperson - Capital Investment & Stakeholder Engagement Committee) and Right - Water and Sanitation Deputy Sello Seitlholo during the meeting in Dryharts - Greater- Taung Local Municipality

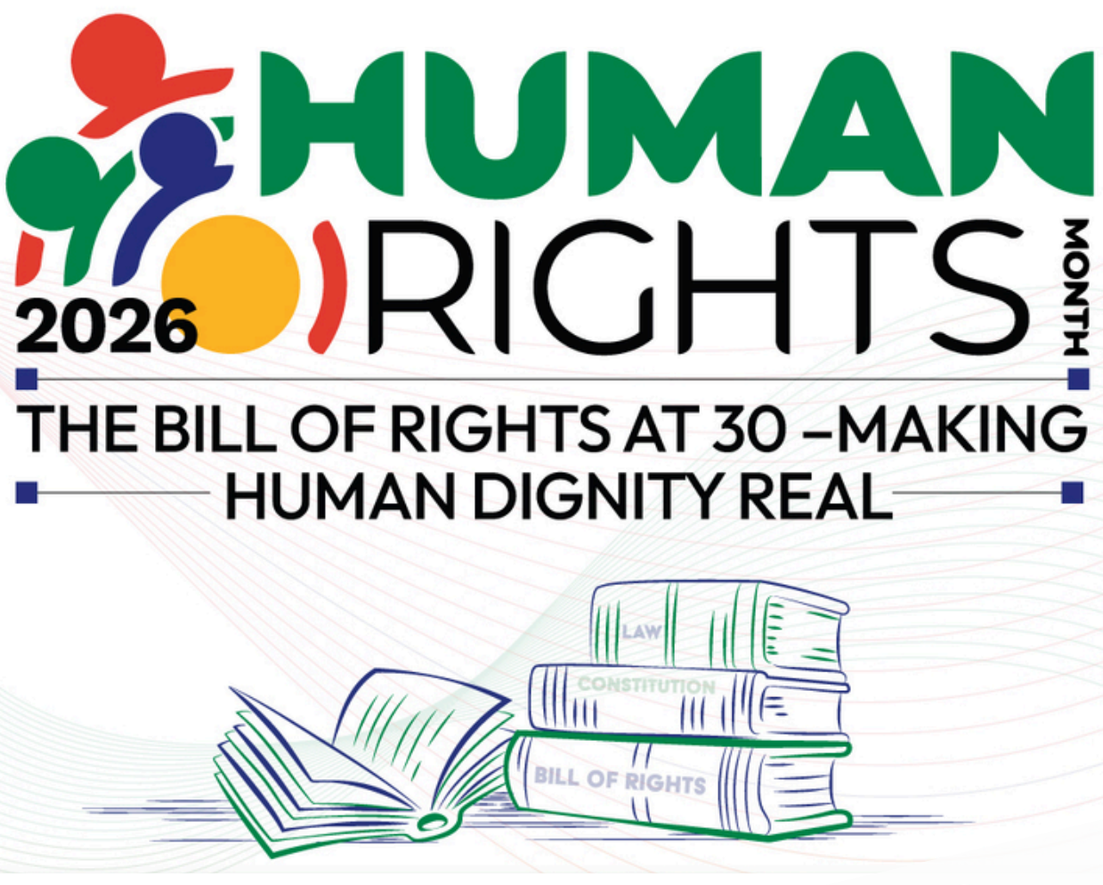
The project which is implemented by the District on its asset (as the Water Services Authority) has experienced numerous challenges and signifcant delays since commencement in October 2025. The project completion time has been extended due to flooding incidents wihtin the plant as well as prolonged rain, which forced work stoppages on certain sections of the plant, where construction is on-going. The North West Provincial Legislature's Portfolio committee responsible for Cooperative Governance, also undertook a visit to the site previously in attempting to understand the project scope, progress of civil, mechanical and electrical works as well as anticipated time of completion ahead of the full commissioning of the decommissioned modules within the plant.



Deputy Minister Seitlholo (in the middle) with MMC for Engineering and Technical Services at Dr Ruth Segomotsi Mompati Cllr. Pico Seepamere

Prior to his meeting with the community, Seitlholo met with stakeholders in the water supply value-chain such as the Provincial Office of the Department of Water and Sanitation, Dr Ruth Segomotsi Mompati, Magalies Water and Greater Taung Local Municipality. He heard how the water supply systems operate in the district as well as the challenges that obstruct adequate water supply. In his engagement with the community, the Deputy Minister acknowledged the challenges experienced in the daily water supply process. But stressed that the challenges are not new. They need to be resolved as they are unfortunate and unwanted by the community, hence the unacceptable situations like demonstrations by the communities.

In concluding proceedings of the day the Deputy Minister said, as government it is critical that all role-players deliver as expected in-line with their constitutional mandate, without hiding behind technicalities. The Deputy Minister continued "When one looks at the water challenges that beset many areas within Greater-Taung Local Municipality, we need to stop the habit of passing the responsibility onto the next institution, while communities continue to suffer. I am sure we can all agree that no one who has experienced inconsistent water supply for weeks, has an appetite to be educated about government protocol and dermacation of responsibilities. Critically we should not have a situation where communities, are left to wonder as why there is no reliable water supply, or why projects are taking longer than anticipated before completion. wihout any form of timeous and regular communication. In this manner, we reduce significantly sporadic service delivery protests, due to poor or no communication" the Deputy Minister emphasized.



Email: info@magalieswater.co.za ,
customerservices@magalieswater.co.za
Customer Care Line: 0860 000 720
Whatsapp Number: 083 744 3971

MAGALIES WATER SITES OFFICIALLY DECLARED NATIONAL KEY POINTS



Magalies Water Chief Executive Ofentse Nthutang (centre) receiving the National Key Point Certificate

Magalies Water marked a historic milestone with the official handover of National Key Point (NKP) Certificates to the water utility. The event took place at the Magalies Water Brits Scientific Services Laboratory, where the South African Police Service (SAPS) from the National Head Office and North West Province were represented, by members of the service responsible for operational compliance for National Key Points.

The sites declared as National Key Points are the Brits Scientific Laboratory, the Vaalkop Water Treatment Plant, and the Klipdrift Water Treatment Plant. These facilities are critical to water security and service delivery. Their declaration underscores their strategic importance to both regional development and national infrastructure protection.

The National Key Point (NKP) designation is a specialized South African security categorization declared upon an institution providing critical services of regional and national importance as well as rendering services that have a socio-economic impact.It authorizes trained security personnel to protect high-risk and strategic infrastructure such as power stations, banks, government buildings, and other critical national assets against sabotage or attack.

The designation places Magalies Water's key facilities among nationally protected assets essential to economic stability and public safety. This historic moment was chaired by the Chief Executive Officer of Magalies Water, Mr. Ofentse Nthutang, reflecting the organization's executive leadership and strategic commitment to infrastructure security. The handover ceremony was attended by senior management, that included Ms. Kelebogile Mogamisi, General Manager for Communications and Stakeholder Relations; Ms. Teleni Ntabeni, General Manager: Corporate Services; and Mr. Tshiamo Mpane, Acting General Manager: Projects and Engineering Services and Chief Financial Officer Ms. Matshidiso Tabane.

Magalies Water Chief Financial Officer, Ms. Matshidiso Tabane expressed her appreciation to the South African Police Service for the historic partnership. She reassured SAPS that Magalies Water values and appreciates the collaboration, emphasizing its importance in strengthening cooperation and ensuring the protection of critical national water infrastructure.



Some of the SAPS members together with MW personnel in attendance during the issuance of the National Key Point Certificate

EXECUTIVE MANAGEMENT STRATEGY SESSION: A MOMENT OF REFLECTION

Magalies Water Board held its annual Executive Management Strategic session early this year in Pretoria. The aims of the strategic session were to take on a reflective approach in terms of the organisation's performance over the past financial year, whilst identifying areas of non-achievement as well as possible reasons for either partial or non-performance. Chief Executive, Mr. Ofentse Nthutang highlighted the importance for management to take cognizance of key operational issues affecting performance, the audit outcomes and how best to improve on approaches to Magalies Water's business processes, particularly in an environment which is undergoing constant changes, plagued by numerous external challenges.



Messrs Phemelo Mosimanyame, Sam Sithole and Tshiamo Mpane listening attentively during the deliberations

Water Services and Scientific Services made their presentations highlighting some areas that would assist the organisation in achieving its goals.

- Improvement in minor Capex
- Improvement in infrastructure development
- Improved revenue generation
- Improvement in the management of water losses
- A futuristic approach in its initiatives within water and scientific services

In-depth discussions delved into the utility's growth strategy as well as the Bulk Water and Sanitation Master Plan - which is still under conceptualization, organizational SWOT analysis, and the PESTEL review amongst others.



Members of the Magalies Water's extended management team from its four regions at the Management Strategy session in Pretoria

The strategy session comprised of an overview of the organisation as a Utility of the Future. The focus being the review of the current organizational structure and developing a new one aimed at addressing some of the gaps that exist and introducing new functional areas for maximum operation and optimization. Whilst every division had a chance to make a presentation, into its proposed changes into the existing structure.

Some of the key takeaways from the three-day session included:

- Three of Magalies Water's sites declared national key points
- The water board has governance credibility to transform
- Improved brand awareness within government structures
- Strategic projects positioned WSA IDP Lekgotla
- Revenue generation and aging infrastructure
- Cyber security risks and concerns

BOARD STRATEGY KICKS INTO HIGH GEAR AHEAD OF 2026/27 FINANCIAL YEAR

The Board level strategic session of Magalies Water took place in Phokeng, outside Rustenburg to engage on the strategy session, that followed an earlier management strategy session that was held in Tshwane. This session is pivotal to the water utility's planning processes ahead of the beginning of the 2026/27 financial year which will commence in July. This session was held at a time where the current board is in last year in office and making use of the session to reflect on some of the challenges, lessons and successes of the last three years. In her opening remarks Chairperson of the Board said "this morning, I am welcoming all the Board Members, and Executive Management to this session, which is my last as Chairperson. Notwithstanding the many challenges which beset the water sector, as Magalies Water we cannot afford to use the assimilation of the erstwhile Board with Magalies Water as a the "real reason" for not achieving all the set targets. In recent months the President has made water a national priority to the extent that his Deputy is an appointed Chairperson of a Water Task Team (WTT). We owe it to ourselves to ensure that we turn the tide, and we will be ending our term, we leave this institution better than we found it when we assumed duty" Dr Sebego concluded.



Mr. Wiseman Mkhize - Board member and Deputy Chairperson of the Human Resource, Social and Ethics Committee (HRSEC)

The session set the tone for the institution for the upcoming financial year, with specific focus to both financial and non-financial performance including improved audit outcomes against what the entity would have contracted against in the Shareholder Compact as well as its alignment to the 5-year strategic objectives. The session is also attended by representatives from the Department of Water and Sanitation to provide institutional support to this critical planning process for the entity.

The key focus was premised on a number of strategic Key Performance Areas (KPA) as well as the accompanying Key Performance Indicators(KPI) related to the Shareholder Compact (a performance based agreement between the entity and the Shareholder – Minister of Water and Sanitation), King V report on good corporate governance and Magalies Water's organisation's risk management assessment, ESG Framework Presentation, ESG priorities, governance implications, and reporting approach for the organisation as it prepares itself for the new financial year.



Left - Ms. Neo Shabalala (Audit and Risk Committee) and Right - Ms. Malebo Matolong (Deputy Chairperson - Magalies Water Board)

MAGALIES WATER ATTENDS THE AFRICAN WATER AND SANITATION ASSOCIATION (AFWASA) CONGRESS

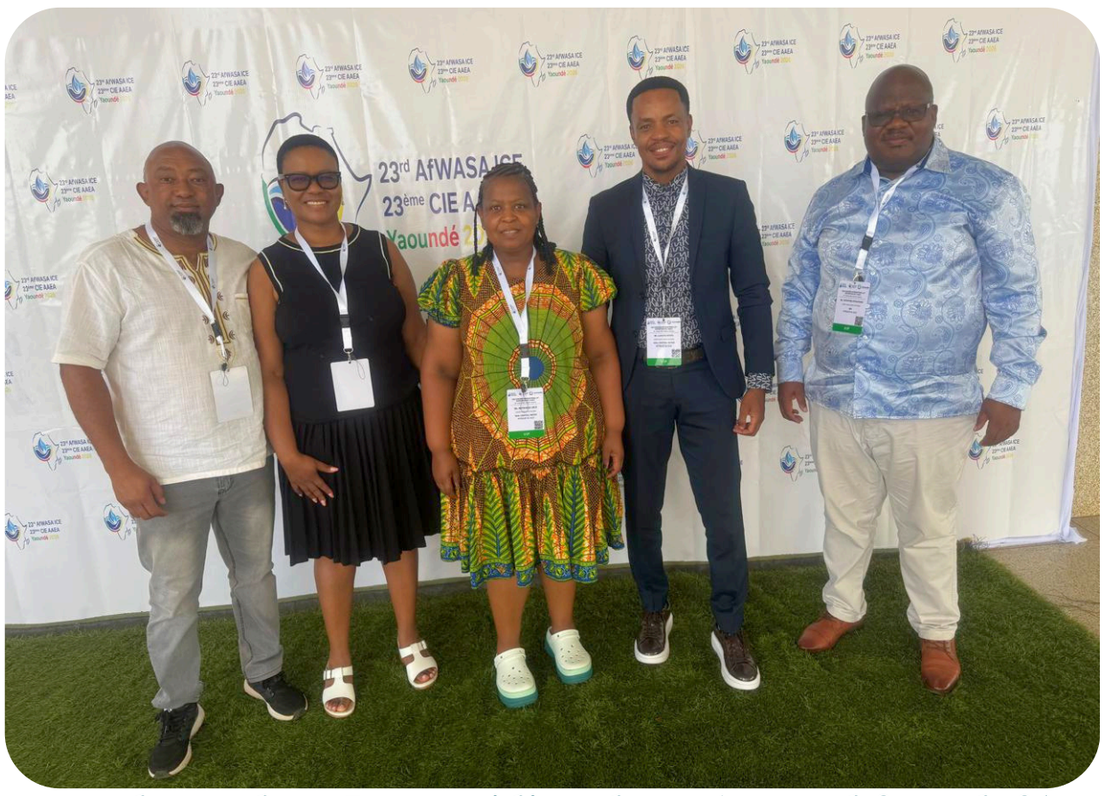
Magalies Water was among the entities that attended and participated at the African Water and Sanitation Association (AfWASA) Congress hosted in Cameroon earlier this year. The focus of the congress was on critical issues affecting water utilities across the continent, including water security, climate resilience, infrastructure financing, governance, digital transformation, and utility performance improvement.

The African Water and Sanitation Association (AfWASA) is the leading pan-African professional body for water and sanitation utilities. It is an annual international congress and exhibition that provides a strategic platform for utility executives, policymakers, regulators, development partners, and technical experts to engage on emerging trends, policy developments, innovations, and best practices in the water and sanitation sector.

The Congress was hosted under the theme; “Water and Sanitation for All: Bold Actions for Africa”. One of the topical issues discussed during the congress focused mainly on innovative solutions and funding models to improve rural water and sanitation services.

The discussion resonated well with Magalies Water's journey as a previously medium water board which was previously servicing a largely urbanized region in the East of the North West Province. With the 2022 proclamation by the Ministry of Water and Sanitation, to have Magalies Water's area of service expanded this saw largely rural areas of the North West (Ngaka Modiri Molema and Dr Ruth Segomotsi Mompati District) become part of Magalies Water's new service area.

The central objective is to ensure that no rural community is left behind in accessing reliable, and good-quality water.



Board Member: Dr Mosidi Makgae (second from left) and CEO Mr. Ofentse Nthutang (extreme right) with some of the South African delegates who attended the congress

Proposed solutions for municipalities included smart water metering, mobile laboratories, and the installation of direct micro-filters on taps. Magalies Water’s delegation comprising of the Chief Executive Mr. Ofentse Nthutang and Board Member Dr Mosidi Makgae were part of the deliberations.

The congress noted that African water utilities carry a critical responsibility to build and manage financially sustainable institutions that can deliver reliable, quality services to communities. The congress reaffirmed that investment in the water and sanitation sector is an investment in jobs, growth, and Africa’s future. Real progress will require a balanced approach, combining innovative technical solutions, robust financial strategies and much-needed technological advancements to ensure long-term impact across the diaspora. Most importantly, the spirit of collaboration stood out. By working together across borders, African countries can develop practical and relevant solutions that respond to the continent’s unique challenges and opportunities.

MAGALIES WATER AND WATERBERG DISTRICT MUNICIPALITY STRENGTHEN COLLABORATION ON WATER PROJECTS

The endeavour for a collaborative effort between Magalies Water and Waterberg District Municipality on the infrastructure projects that are currently underway in the district were strengthened when the two entities held a successful engagement session to discuss current project implementation status of projects. The engagement forms part of the municipality's ongoing efforts to strengthen collaboration with key institutions and to ensure that all water infrastructure projects contribute meaningfully to improved service delivery for communities within Waterberg.

The meeting was attended by the Chairperson of the Board, Dr Lydia Sebego accompanied by the Chairpersons of board committees - Mr. Itumeleng Mosala for Capital Investment and Stakeholder Engagement, Ms. Priscilla Mashaba for Finance, and Mr. Stanley Ngobeni heading Audit & Risk, as well as the Chief Executive Officer of Magalies Water, Mr. Ofentse Nthutang; and Acting COO, Mr. Sibongiseni Mbadamana. Magalies Water provided a comprehensive briefing on all the ongoing and planned projects in the district, skills development programs, and water security plans.



Waterberg Executive Mayor Cllr. Moloko Jack Maeko

The Executive Mayor emphasized the need for clarity on implementation timelines, progress achieved to date, existing challenges, and proposed interventions aimed at enhancing the delivery of water services.



Magalies Water CEO Mr. Ofentse Nthutang Board and Chairperson Dr. Lydia Sebego

To support this process, Magalies Water is expected to delegate relevant task teams to present detailed project updates and technical insights. Furthermore, Chairperson Dr Lydia Sebego highlighted the importance of effective collaboration between Magalies Water and the municipality, particularly regarding timely payments for services rendered. She noted that sound financial conduct is essential to enable Magalies Water to continue delivering critical services within the district, adding that without financial sustainability, the entity cannot operate effectively.

Magalies Water currently maintains contractual partnerships with three local municipalities in the district for the supply of clean, potable bulk water, delivered through legally binding service level agreements. These agreements form the backbone of Magalies Water's operations in the region, ensuring that bulk water supply is managed efficiently, responsibly, and in accordance with regulatory standards.

Waterberg District remains central to mega-infrastructure projects implemented by Magalies Water such as the Moretele North Klipvoor Bulk Water Supply Scheme, which will see over 20 thousand new dosmestic consumers in the region.

MAGALIES WATER MEETS WITH RUSTENBURG LOCAL MUNICIPALITY



Board Chairperson Dr Keneilwe Sebego and Board Member Ms Yongama Pamla-Dhludhlu looking on

A Magalies Water delegation comprised of the board Chairperson Dr Lydia Sebego accompanied by fellow Board members Mr. Itumeleng Mosala and Ms. Yongama Pamla-Dhludhlu, as well as the Chief Executive and some members of the executive, met with Rustenburg Local Municipality team, led by the Member of the Mayoral Committee for Technical Infrastructure Services Cllr. Karabo Phutu, to discuss the current systematic supply constraints following the decommissioning of one of the 35 ml/d Bospoort reservoirs which provides bulk water to Rustenburg Local Municipality.

The engagement resulted in setting-up of a technical task team that will consist of both Magalies Water and Rustenburg Local Municipality representatives, to ensure that water balancing and water demand efforts are better coordinated with the purpose of reducing the impact of inconsistent supply, resulting in lower supply against the soaring water demand during this time of the year. The two institutions engaged further in a separate meeting to discuss issues of local economic development. The discussions followed the concerns by the neighbouring community of Lethabong, located a stone throw from the entity's Vaalkop Water Treatment plant on the outskirts of Rustenburg.

The discussions were led by the Member of the Mayoral Committee for Local Economic Development Committee, Cllr. Thabang David Rampou, as part of ongoing efforts to strengthen collaboration between the municipality and the water utility while promoting inclusive local economic development.

The session was attended by senior officials from both the Municipality and Magalies Water, including Mr. Phatela Lebogo (Business Development & Customer Services Manager), Mr. Archibald Gonkgang (Legal Representative), Mr. Rabelani Mulaudzi (Supply Chain Manager), and Mr. Sandile Ngcobo (Regional Manager - Eastern Region). Their participation underscored a shared commitment to addressing community concerns and enhancing meaningful local participation in economic opportunities.

The primary focus of the meeting was to identify practical interventions through which local businesses can be meaningfully integrated into projects that benefit the Lethabong community. Emphasis was placed on empowering small and emerging enterprises to participate in service related opportunities, including catering services, tenders, and other community-based projects linked to ongoing and future initiatives advertised by Magalies Water.



MMC for Local Economic Development at Rustenburg Local Municipality Cllr Thabang Rampou

QUARTER TWO STAFF INFORMATION SESSION HELD IN MAHIKENG



Magalies Water CEO Mr. Ofentse Nthutang addressing employees of the organisation during the gathering

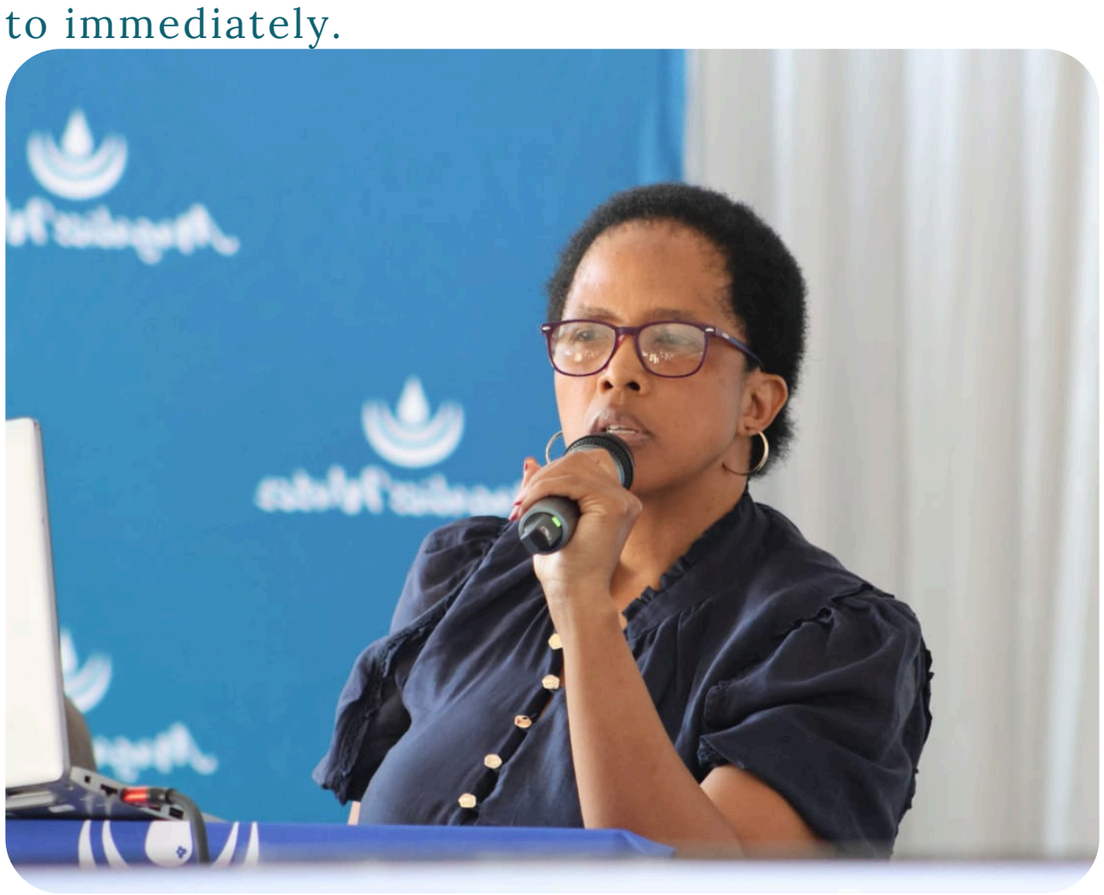
The organizational Staff Information Session for Quarter Two was hosted at the beginning of February 2026 at Maseru Park Hall in Mahikeng. The session was held in a hybrid format, with some employees attending in person while others connected virtually from their operational sites. This quarterly Staff Information Session (SIS) forms part of the institution's ongoing commitment to transparent communication, accountability, and employee engagement.

During the session, Magalies Water Chief Executive, Mr. Ofentse Nthutang, supported by the Executive Committee (ExCo), provided updates on the organization's overall progress, key achievements, operational challenges, ongoing and upcoming projects across all the four regions of the organization. Many of the challenges, that were presented from the meeting, emanate from the impact of the entity's expanded mandate (service areas) which brought about new and unique challenges to a blended work force, which was compelled to continue work with no disruptions to operations.

A key feature of the SIS is the opportunity it provides for employees to interact and raise concerns directly with management, relating to region-specific challenges as well as organization wide matters, which have not been concluded, and would have been discussed in the previous staff information sessions.

The platform serves as a crucial space for addressing operational and administrative issues that impact staff morale and performance. During Quarter Two Session, several matters were tabled and discussed, including: The processes and challenges related to E-Performance bonuses, Stand-by allowances for plant based employees. as well as the harmonization of certain organizational practices and policies, previously discussed in earlier staff information sessions.

In response to these issues, the Chief Executive reassured the employees that all the issues raised will be attended to and encouraged them not to wait for the sessions to raise their concerns but continue to have engagements with their line managers to ensure that concerns are attended to immediately.



Regional Manager for Far West Mrs Kerotse Mentjies



NATIONAL WATER MONTH CLEAN-UP CAMPAIGN TAKEN TO SCHOOLS AROUND RUSTENBURG

Magalies Water Joined hands with the Department of Water and Sanitation for National Water Month Clean-Up Campaign by visiting schools around Rustenburg.



In commemoration of National Water Month, Magalies Water, working in collaboration with the Department of Water and Sanitation, participated in a clean up campaign at Impala Implats Mine in the North West Province. The clean up reinforces the organization's commitment to environmental protection and sustainable water resource management, in an era where challenges such as global warming are now a real threat to water security globally.



During the programme, Ms. Onkarabile Mooketsa, the Assistant Research Scientist based at the Brits Scientific Laboratory, delivered a presentation highlighting the importance of preserving river systems, emphasizing the impact of pollution, poor waste management, and human activities on water quality and ecosystem health.

Onkarabile Mooketsa's presentation encouraged responsible behaviour and collective action to safeguard rivers for present and future generations. "It is very vital to keep our rivers clean at all times to avoid outbreak of diseases and other undesirable situations like we have seen with the Hammanskraal Cholera outbreak" said Mooketsa.

On the second day of the campaign, Magalies Water Young Professionals Forum (MWYPF), together with the Department of Water and Sanitation, Rustenburg Local Municipality, and Impala Implats Mine, visited Matale Secondary School, to raise awareness on water conservation, protection of water bodies, and environmental stewardship.



Learners were engaged on the process of water treatment, the journey of water from the point of abstraction, into bulk supply systems and to households (source-to-tap). They were also introduced to career opportunities in the water, mining, and local government sectors. The three-day activities were closed with a clean-up campaign of Luka River by all stakeholders in attendance.

MAGALIES WATER JOINS STAKEHOLDERS IN OBSERVING NATIONAL WATER WEEK IN DISANENG

In part observation of the National Water Week, Magalies Water joined stakeholders in an outreach programme hosted by North West University's Faculty of Natural and Agricultural Sciences at Mogakolodi Masibi Comprehensive School in Disaneng outside Mahikeng. Other stakeholders in attendance were the Institute of Municipal Engineering of Southern Africa (IMESA) and WaterNet.

The occasion was also graced by Kgosi Mogakolodi Masibi of Batlharo Boo Tokwana Baga Masibi with some members of Traditional Council in attendance as well.

Magalies Water delegation included the General Manager (GM) for Water Services Dr Vhahangwele Akinwekomi, Ms. Kelebogile Mogamisi - General Manager for Communication and Stakeholder Relations, Pfumelane Mabunda - Plant Manager for Far West Region, Reneilwe Ntobeng a Research Scientist Assistant and Karabo Mogotsi a Process Controller Learner at Mmabatho Water Treatment Plant.

Learners were afforded the opportunity to make presentations on their understanding of various topic such as water pollution and water treatment to which they performed exceptionally well displaying confidence and understanding of the content they were dealing with.

Reneilwe Ntobeng a Research Scientist Assistant and Karabo Mogotsi a Process Controller Learner at Mmabatho Water Treatment Plant shared a presentation that covered the process undertaken to deliver water from the source to the tap as well as sharing information on career opportunities in the water sector and the course one needs to study. Kgosi Masibi shared his delight and appreciation for the efforts made by everyone who contributed to success of the day.



Kgosi Mogakolodi Masibi (in Bafana Bafana top) flanked by a member of the Traditional Council and Prof Jean-Marie Kileshye



Ms. Kelebogile Mogamisi: GM for Communications and Stakeholder Relations



IN PICTURES: NATIONAL WATER WEEK COMMEMORATION IN DISANENG











MAGALIES WATER AT RAKOKO SECONDARY SCHOOL FOR A CAREER EXHIBITION DAY



Magalies Water personnel at the exhibition stand

The Kgosi M.E Mabe o Molopyane Foundation, under the leadership of Kgosi M.E. Mabe, successfully hosted a Career Exhibition at Rakoko Secondary School, in partnership with Magalies Water, the Department of Higher Education and Training, Department of Forestry, Fisheries and the Environment, Department of Land Reform and Rural Development, Eskom, Platinum Distribution Centre, Department of Arts, Culture, Sports and Recreation (North West Provincial Government), Sefako Makgatho Health Sciences University, North West University, Moses Kotane Library Services, Bathating Consulting, National Disaster Management, and Department of Labour.

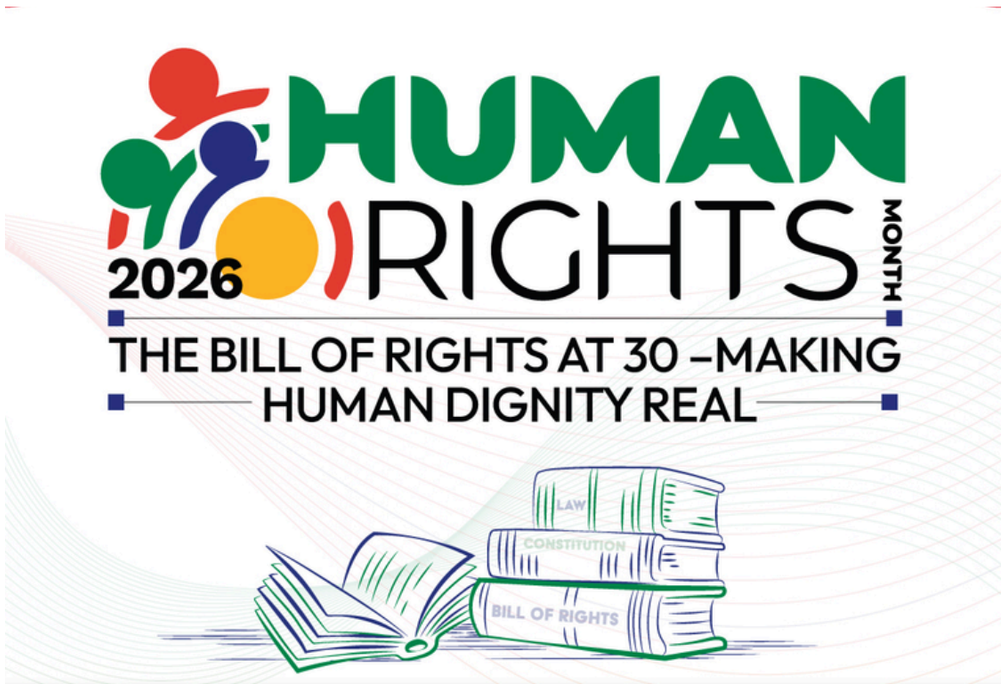
The event formed part of a community centred initiative aimed at empowering learners through career guidance, skills development, and exposure to diverse educational and professional pathways, with a particular focus on learners from rural communities within the Moses Kotane Local Municipality. These activities are critical to learners of rural areas, as such platforms become an information exchange session between various industry leaders and the learners, in providing first-hand experience and insights about a number of prospective careers as well as opporunities for studies beyond grade 12.



Kgosi M.E. Mabe o Molopyane Foundation Leader

The successful hosting of the Career Exhibition at Rakoko Secondary School stands as a testament to the power of collaborative partnerships and sets a strong foundation for future career development initiatives within the Moses Kotane Local Municipality and the broader North West Province. Kgosi Mabe remarked “the responsibility to expose children in rural areas, to potential study and future work opportunities, cannot be left to government alone. As leaders in our respective communities we must also play our part, to ensure that we shield our children to socio-economic challenges that exists such as youth unemployment and crime, which are rampant in our area” he said.





MAGALIES WATER TEAM AT THE NATIONAL WATER AND SANITATION COMMUNICATORS' FORUM



Deputy Minister of Water and Sanitation David Mahlobo delivering keynote address

A delegation of Communicators from Magalies Water attended the National Water and Sanitation Communicators' Forum organized by the Department of Water and Sanitation in Muldersdrift, Gauteng.

Communicators' Forum is an engagement that brings together communicators within the water sector represented by various water boards, entities and affiliates in the industry. The aim of the session was to identify challenges within the communication and corporate marketing space, whilst finding solutions amongst like-minded individuals. The occasion was graced by Deputy Minister David Mahlobo who delivered the keynote address. .

Mahlobo described communication as a means that God created to organize the bridge between human beings. He continued “there is not any job in the world in essence where communication, whether verbally, or in written form does not occur. To the extent that even where human intervention is completely removed, ICT systems continually communicate with each other to ensure that a specific objective is achieved” he emphasized. This as his emphasis was put on the role and influence that communicators have, not only as the face of the organisation but as promoters of brands and reputation management.

He urged communicators within the water sector to sharpen sector wide communication approaches, strengthen collaboration, confront emerging challenges, and build a sector that communicates with purpose, agility and credibility. “Most often than not, the art of communication is seen as secondary or as a 'by-the-way', when it should in-fact be at the forefront in organizations,” he reiterated.







Vision

To be the leading provider of quality water and sanitation services in Southern Africa.